

## TELEHEALTH LETTER



Dear Parents,

To better serve you in the current crisis we are able to offer you an opportunity to connect with Dr. Jacob through our telehealth program. Telehealth practice uses live or real time video and sound to connect you with Dr. Jacob who is in her office.

The telehealth appointment is as private as if you were in our office. We use secure software to connect Dr. Jacob to you for the visit. During the visit Dr. Jacob and if necessary a nurse will be the only ones in the office. You will all be able to hear and see each other during the appointment. Telehealth will help us coordinate your child's care. We will be able to talk about diagnosis and treatment plans together.

For the telehealth program to be successful we need to plan before the visit.

- Determine a quiet spot for the conference
- Ensure the camera and equipment is ready for use.
- Troubleshoot any glitches.
- Have a back-up plan
- Sign the consent for telehealth treatment

During the visit Dr. Jacob will be reviewing the current medications, any changes in treatment since the last visit and the current concerns.

We appreciate all you are doing for your children during the COVID-19 pandemic. Please call us if we can be of service.

Sincerely,

Dr. Mary Ann Jacob and Staff

